



Return Merchandise Authorization (RMA) Form

800 S. Palm Ave., #2
Alhambra, CA 91803

Company Name: _____
Address: _____

Date: _____

RMA #: _____

Tel: _____
Fax: _____

Return For: Repair/Replace Credit

Item #	Date of Purchase	Invoice No	Problem Description	Qty
Total:				

RMA Procedures:

1. Complete the Return Merchandise Authorization (RMA) Form and fax to (626) 300-8538 to obtain a RMA number.
2. Returned items must be received within 10 days of a RMA number being originally issued.
3. Notification of a RMA number will be faxed back to you.
4. A copy of the original invoice must be included with the returned package.
5. The RMA number must be clearly marked on the outside of the package.
6. Ship package to:
 - Aim Optics – RMA Dept.
 - 800 S. Palm Ave., #2
 - Alhambra, CA 91803

Aim Optics suggests customers to use an insured shipping method that can be tracked. We are not responsible for package lost in the mail.

Print Name: _____ Signature: _____